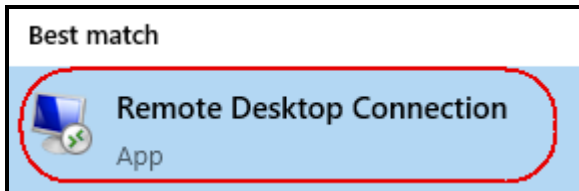


## Remote Desktop Setup (Windows)

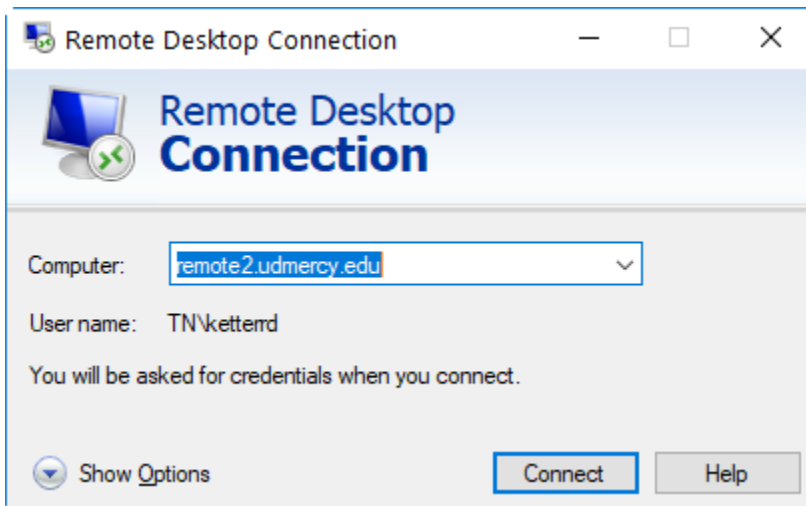
Remote Desktop allows users to access data stored on TitanNet, Banner Application Navigator, and other on-campus resources.

### **Connecting to the Remote Desktop Server:**

In the Search Bar next to the Start menu, search for and select “**Remote Desktop Connection.**”



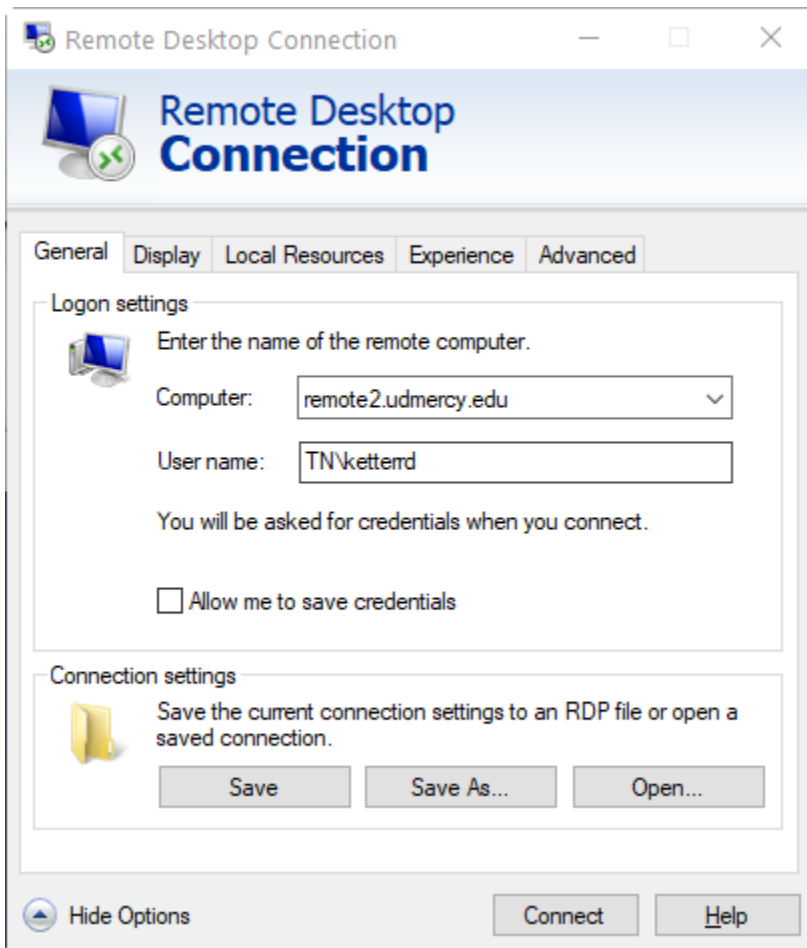
Enter “**remote2.udmercy.edu**” or “**remote.udmercy.edu**” in the **Computer** field.



Click on the **Show Options** button to continue.

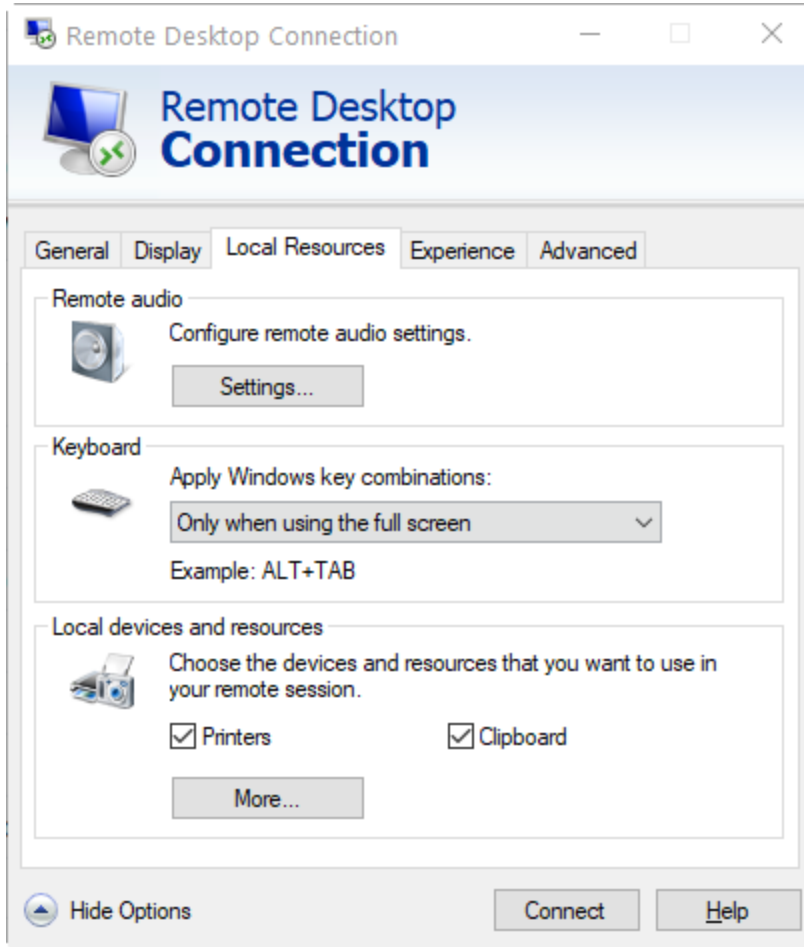
Select the **General** tab.

Next to **User name:**, enter: “**TN\your\_username**”



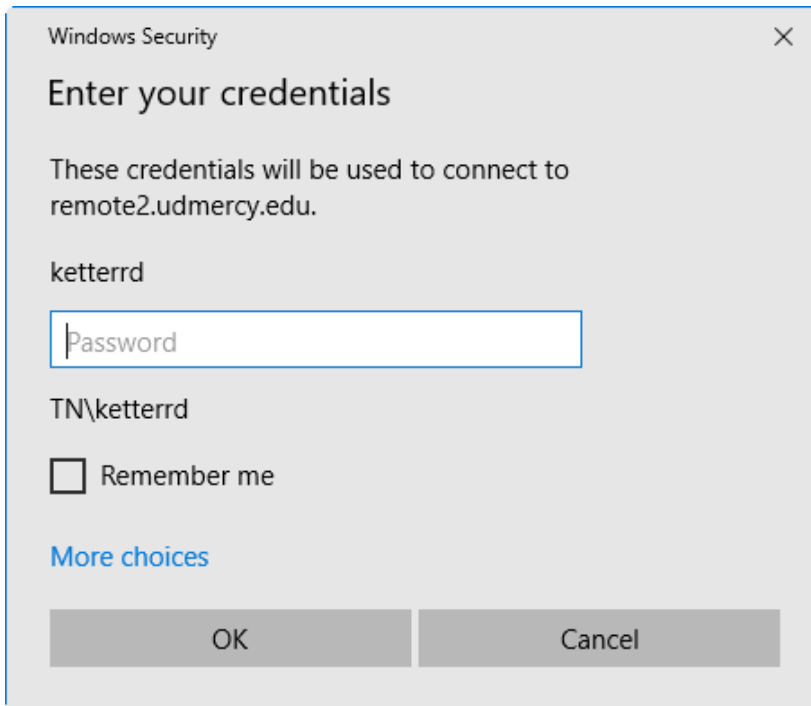
Select the **Local Resources** tab.

In the **Local Devices and Resources** tab, make sure that the boxes for **Drives** and **Printers** are both checked.

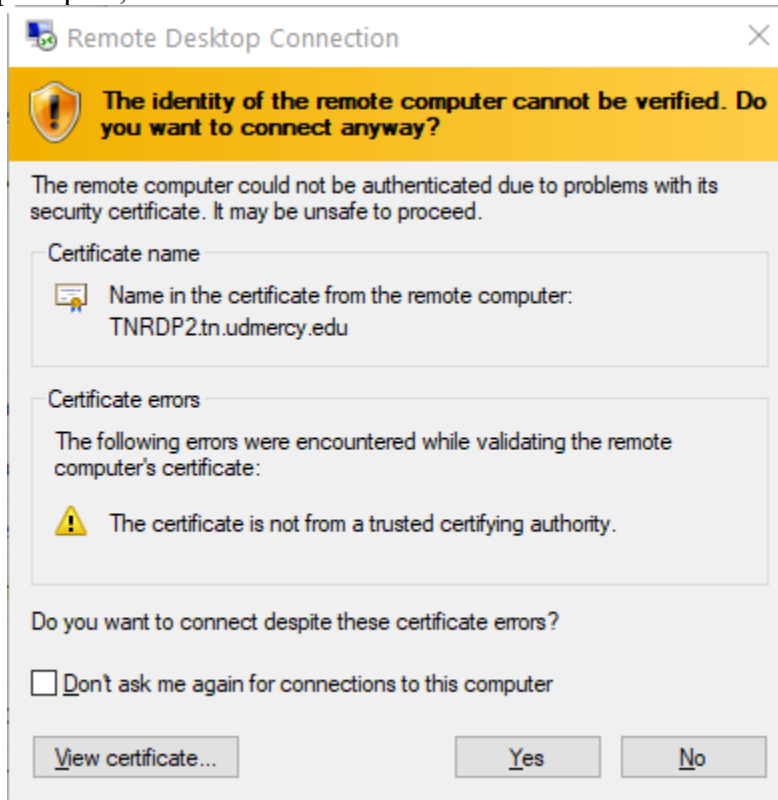


At this point you are ready to login. Click on the **Connect** button at the bottom of the window.

Type your TitanNet password into the login prompt and click **OK**.



If prompted, click “Yes.”



## Using Remote Desktop

Remote Desktop works almost exactly the same way as any other computer logged on to TitanNet. There are just a few slight differences.

- Access to the internet is limited for security reasons. We recommend that you instead minimize the Remote Desktop window and use the browser on your computer for internet access.
- When trying to save something onto the local computer, do not use the C: drive. This is the C: drive on the Remote Desktop Server, not your local machine. To save something onto your local computer, instead access **Computer** by double clicking on the icon on the desktop and scroll down to the **Other** section. The drive listed as **C on local computer name** is the C: drive that you actually want to use for saving your documents.

